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FILED

JUN -5 2013

STATE BAR COURT  
CLERK'S OFFICE  
LOS ANGELES

**PUBLIC MATTER**

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9  
10 STATE BAR COURT

11 HEARING DEPARTMENT - LOS ANGELES

12  
13 In the Matter of: ) Case No. 12-O-16695  
14 JACQUELINE A. MANGUM, )  
No. 114066, ) NOTICE OF DISCIPLINARY CHARGES  
15 )  
16 A Member of the State Bar )

17 **NOTICE - FAILURE TO RESPOND!**

18 **IF YOU FAIL TO FILE A WRITTEN ANSWER TO THIS NOTICE**  
19 **WITHIN 20 DAYS AFTER SERVICE, OR IF YOU FAIL TO APPEAR AT**  
**THE STATE BAR COURT TRIAL:**

- 20 (1) **YOUR DEFAULT WILL BE ENTERED;**  
21 (2) **YOUR STATUS WILL BE CHANGED TO INACTIVE AND YOU**  
**WILL NOT BE PERMITTED TO PRACTICE LAW;**  
22 (3) **YOU WILL NOT BE PERMITTED TO PARTICIPATE FURTHER IN**  
**THESE PROCEEDINGS UNLESS YOU MAKE A TIMELY MOTION**  
**AND THE DEFAULT IS SET ASIDE, AND;**  
23 (4) **YOU SHALL BE SUBJECT TO ADDITIONAL DISCIPLINE.**  
24 **SPECIFICALLY, IF YOU FAIL TO TIMELY MOVE TO SET ASIDE**  
25 **OR VACATE YOUR DEFAULT, THIS COURT WILL ENTER AN**  
**ORDER RECOMMENDING YOUR DISBARMENT WITHOUT**  
26 **FURTHER HEARING OR PROCEEDING. SEE RULE 5.80 ET SEQ.,**  
27 **RULES OF PROCEDURE OF THE STATE BAR OF CALIFORNIA.**  
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1 The State Bar of California alleges:

2 JURISDICTION

3 1. Jacqueline A. Mangum ("Respondent") was admitted to the practice of law in the  
4 State of California on July 16, 1984, was a member at all times pertinent to these charges, and is  
5 currently a member of the State Bar of California.

6 COUNT ONE

7 Case No. 12-O-16695  
8 Rules of Professional Conduct, rule 3-110(A)  
[Failure to Perform with Competence]

9 2. Respondent willfully violated Rules of Professional Conduct, rule 3-110(A), by  
10 intentionally, recklessly, or repeatedly failing to perform legal services with competence, as  
11 follows:

12 3. On or about November 28, 2011, Robert Kay ("Kay") employed Respondent to file  
13 and prosecute on Kay's behalf a complaint for declaratory and injunctive relief regarding the  
14 theft of Kay's identity and sale and dissemination of false information, and paid Respondent  
15 \$5,000 in advanced attorney's fees for her legal services. On or about January 25, 2012, Kay  
16 paid Respondent an additional \$3,000 in advanced attorney's fees for her legal services in that  
17 matter.

18 4. At no time did Respondent complete or file a Complaint for Declaratory and  
19 Injunctive Relief with respect to Kay's matter.

20 5. On or about June 13, 2012, Kay sent Respondent a facsimile terminating  
21 Respondent's employment and requesting a refund of the \$8,000 in advanced attorney's fees that  
22 he had paid to Respondent. Respondent received the facsimile. Respondent did not respond to  
23 the June 13, 2012 facsimile.

24 6. On or about October 1, 2012, approximately four months after Kay terminated  
25 Respondent's employment, Respondent sent Kay a facsimile copy of a draft Complaint for  
26 Declaratory and Injunctive Relief with respect to Kay's matter.

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DECLARATION OF SERVICE

by
U.S. FIRST-CLASS MAIL / U.S. CERTIFIED MAIL / OVERNIGHT DELIVERY / FACSIMILE-ELECTRONIC TRANSMISSION

CASE NUMBER(s): 12-O-16695

I, the undersigned, am over the age of eighteen (18) years and not a party to the within action, whose business address and place of employment is the State Bar of California, 1149 South Hill Street, Los Angeles, California 90015, declare that:

- on the date shown below, I caused to be served a true copy of the within document described as follows:

NOTICE OF DISCIPLINARY CHARGES

- By U.S. First-Class Mail: (CCP §§ 1013 and 1013(a))
By U.S. Certified Mail: (CCP §§ 1013 and 1013(a))
By Overnight Delivery: (CCP §§ 1013(c) and 1013(d))
By Fax Transmission: (CCP §§ 1013(e) and 1013(f))
By Electronic Service: (CCP § 1010.6)

- (for U.S. First-Class Mail) in a sealed envelope placed for collection and mailing at Los Angeles, addressed to: (see below)
(for Certified Mail) in a sealed envelope placed for collection and mailing as certified mail, return receipt requested, Article No.: 7196 9008 9111 6411 4703 at Los Angeles, addressed to: (see below)
(for Overnight Delivery) together with a copy of this declaration, in an envelope, or package designated by UPS, Tracking No.: addressed to: (see below)

Table with 4 columns: Person Served, Business-Residential Address, Fax Number, Courtesy Copy to. Row 1: JACQUELINE A. MANGUM, 2470 Corinth Ave., Apt. 5 Los Angeles, CA 90064, Electronic Address.

via inter-office mail regularly processed and maintained by the State Bar of California addressed to:

N/A

I am readily familiar with the State Bar of California's practice for collection and processing of correspondence for mailing with the United States Postal Service, and overnight delivery by the United Parcel Service ('UPS').

I am aware that on motion of the party served, service is presumed invalid if postal cancellation date or postage meter date on the envelope or package is more than one day after date of deposit for mailing contained in the affidavit.

I declare under penalty of perjury, under the laws of the State of California, that the foregoing is true and correct. Executed at Los Angeles, California, on the date shown below.

DATED: June 5, 2013

SIGNED: [Signature]
Lupe Pacheco
Declarant