#### State Bar Court of California **Hearing Department** San Francisco REPROVAL Counsel For The State Bar Case Number(s): For Court use only 13-O-17506 - PEM Sherrie B. McLetchie **PUBLIC MATTER** Senior Trial Counsel 180 Howard Street San Francisco, CA 94105 NOT FOR PUBLICATION (415) 538-2297 **FILED** Bar # 85447 APR 2 8 2015 Counsel For Respondent Megan E. Zavieh 12460 Crabapple Rd Ste 202-272 STATE BAR COURT CLERK'S OFFICE Alpharetta GA 30004 BAN FRANCISCO (510) 936-1534 Submitted to: Settlement Judge Bar # 206446 STIPULATION RE FACTS, CONCLUSIONS OF LAW AND in the Matter of: **DISPOSITION AND ORDER APPROVING** JOANN LEIGH PHEASANT, PRIVATE REPROVAL Bar # 248423 ☐ PREVIOUS STIPULATION REJECTED A Member of the State Bar of California (Respondent)

Note: All Information required by this form and any additional information which cannot be provided in the space provided, must be set forth in an attachment to this stipulation under specific headings, e.g., "Facts," "Dismissals," "Conclusions of Law," "Supporting Authority," etc.

# A. Parties' Acknowledgments:

- (1) Respondent is a member of the State Bar of California, admitted February 22, 2007.
- The parties agree to be bound by the factual stipulations contained herein even if conclusions of law or disposition are rejected or changed by the Supreme Court.
- All investigations or proceedings listed by case number in the caption of this stipulation are entirely resolved by this stipulation and are deemed consolidated. Dismissed charge(s)/count(s) are listed under "Dismissals." The stipulation consists of 10 pages, not including the order.
- A statement of acts or omissions acknowledged by Respondent as cause or causes for discipline is included under "Facts."

(Effective January 1, 2014)

Reproval

initiation of a State Bar Court proceeding is part of the respondent's official State Bar membership records, but is not disclosed in response to public inquiries and is not reported on the State Bar's well page. The record of the proceeding in which such a private reproval was imposed is not available to the public except as part of the record of any subsequent proceeding in which it is introduced as evidence of a prior record of discipline under the Rules of Procedure of the State Bar.  (b) A private reproval imposed on a respondent after initiation of a State Bar Court proceeding is part of the respondent's official State Bar membership records, is disclosed in response to public inquiries and is reported as a record of public discipline on the State Bar's web page.	<u>(C</u>	o not v	vrite al	ove this line.)				
*Supporting Authority.*  No more than 30 days prior to the filling of this stipulation, Respondent has been advised in writing of any pending investigation/proceeding not resolved by this stipulation, except for criminal investigations.  Payment of Disciplinary Costs—Respondent acknowledges the provisions of Bus. & Prof. Code §§8086.10 & 8140.7. (Check one option only):  Costs are added to membership fee for calendar year following effective date of discipline (public reproval).  Case ineligible for costs (private reproval).  Case ineligible for costs (private reproval).  Case ineligible for costs (private reproval).  Costs are to be paid in equal amounts prior to February 1 for the following membership years: (Hardship, special circumstances or other good cause per rule 5.132, Rules of Procedure.) If Respondent fails to pay any installment as described above, or as may be modified by the State Bar Court, the remaining bislance is due and payable immediately.  Costs are waved in part as set forth in a separate attachment entitled "Partial Waiver of Costs".  Costs are entirely waived.  (9) The parties understand thet:  (a) A private reproval imposed on a respondent as a result of a stipulation approved by the Court prior to initiation of a State Bar Court proceeding in which such a private reproval was imposed is not available to the public except as part of the record of any subsequent proceeding in which it is introduced as evidence of a prior record of discipline under the Rules of Procedure of the State Bar set of the record of any subsequent proceeding in which it is introduced as evidence of a prior record of discipline under the Rules of Procedure of the State Bar set of the respondent's official State Bar membership records, is disclosed in response to public inquiries and is reported as a record of public discipline on the State Bar's web page.  (c) A public reproval imposed on a respondent is publicity available as part of the respondent's official State Bar membership records, is disclosed in response	(5	5) C	Concli aw".	usions of law, drawn from and specifically referring to the facts are also included under "Conclusions of				
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		(d)		Degree of prior discipline				
		(e)		If Respondent has two or more incidents of prior discipline, use space provided below or a separate attachment entitled "Prior Discipline.				

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(2	) [	Dishonesty: Respondent's misconduct was intentional, surrounded by, or followed by bad faith, dishonesty, concealment, overreaching or other violations of the State Bar Act or Rules of Professional Conduct.	
(3)	) [	<b>Trust Violation:</b> Trust funds or property were involved and Respondent refused or was unable to account to the client or person who was the object of the misconduct for improper conduct toward said funds or property.	
(4)	) [	Harm: Respondent's misconduct harmed significantly a client, the public or the administration of justice.	
(5)		Indifference: Respondent demonstrated indifference toward rectification of or atonement for the consequences of his or her misconduct.	
(8)	Ę	Lack of Cooperation: Respondent displayed a lack of candor and cooperation to victims of his/her misconduct or to the State Bar during disciplinary investigation or proceedings.	
(7)	Ø	Multiple/Pattern of Misconduct: Respondent's current misconduct evidences multiple acts of wrongdoing or demonstrates a pattern of misconduct. See Stipulation Attachment page 7.	
(8)		Restitution: Respondent failed to make restitution.	
(9)		No aggravating circumstances are involved.	
Add	dition	al aggravating circumstances:	
C.	Mដែរ cum	pating Circumstances [see standards 1.2(g) & 1.6]. Facts supporting mitigating stances are required.	
(1)		No Prior Discipline: Respondent has no prior record of discipline over many years of practice coupled with present misconduct which is not deemed serious.	
(2)		No Harm: Respondent did not harm the client, the public, or the administration of justice.	
(3)		Candor/Cooperation: Respondent displayed spontaneous candor and cooperation with the victims of his/her misconduct and to the State Bar during disciplinary investigation and proceedings.	
(4)		Remorse: Respondent promptly took objective steps spontaneously demonstrating remorse and recognition of the wrongdoing, which steps were designed to timely atone for any consequences of his/her misconduct.	
(5)		Restitution: Respondent paid \$ on in restitution to without the threat or force of disciplinary, civil or criminal proceedings.	
(6)		<b>Delay:</b> These disciplinary proceedings were excessively delayed. The delay is not attributable to Respondent and the delay prejudiced him/her.	
(7)		Good Faith: Respondent acted with a good faith belief that was honestly held and reasonable.	
(8)		Emotional/Physical Difficulties: At the time of the stipulated act or acts of professional misconduct Respondent suffered extreme emotional difficulties or physical or mental disabilities which expert testimony would establish was directly responsible for the misconduct. The difficulties or disabilities were not the	

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		product of any illegal conduct by the member, such as illegal drug or substance abuse, and the difficulties or disabilities no longer pose a risk that Respondent will commit misconduct.
(9	) [	Severe Financial Stress: At the time of the misconduct, Respondent suffered from severe financial stres which resulted from circumstances not reasonably foreseeable or which were beyond his/her control and which were directly responsible for the misconduct.
(1	0) [	Family Problems: At the time of the misconduct, Respondent suffered extreme difficulties in his/her personal life which were other than emotional or physical in nature.
(1	1) [	Good Character: Respondent's extraordinarily good character is attested to by a wide range of reference in the legal and general communities who are aware of the full extent of his/her misconduct.
(12	2) [	Rehabilitation: Considerable time has passed since the acts of professional misconduct occurred followed by subsequent rehabilitation.
(13	s) [	No mitigating circumstances are involved.
Ad	ditio	nal mitigating circumstances:
		No Prior Discipline – See Stipulation Attachment page 7.
		Pretrial Stipulation - See Stipulation Attachment page 7.
D.	Disc	sipline:
(1)	$\boxtimes$	Private reproval (check applicable conditions, if any, below)
	(a)	Approved by the Court prior to initiation of the State Bar Court proceedings (no public disclosure).
<u>or</u>	(b)	Approved by the Court after initiation of the State Bar Court proceedings (public disclosure).
(2)		Public reproval (Check applicable conditions, if any, below)
E. (	Conc	ditions Attached to Reproval:
(1)	$\boxtimes$	Respondent must comply with the conditions attached to the reproval for a period of one year.
(2)	Ø	During the condition period attached to the reproval, Respondent must comply with the provisions of the State Bar Act and Rules of Professional Conduct.
(3)	Ø	Within ten (10) days of any change, Respondent must report to the Membership Records Office of the State Bar and to the Office of Probation of the State Bar of California ("Office of Probation"), all changes of information, including current office address and telephone number, or other address for State Bar purposes, as prescribed by section 6002.1 of the Business and Professions Code.
(4)		Within thirty (30) days from the effective date of discipline, Respondent must contact the Office of Probation and schedule a meeting with Respondent's assigned probation deputy to discuss these terms and conditions of probation. Upon the direction of the Office of Probation, Respondent must meet with the probation deputy either in-person or by telephone. During the period of probation, Respondent must promptly meet with the probation deputy as directed and upon request.

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(5	) 5	Ri Pr m Ba	any 10, and October 10 espondent must state refessional Conduct, a ust also state in each ar Court and if so, the	of the condition properties of the condition of the conditions of the conditions of the conditions of the condition of the co	period att lent has c of the rep are are at current s	to the Office of Probation on each January 10, April 10 ached to the reproval. Under penalty of perjury, compiled with the State Bar Act, the Rules of would during the preceding calendar quarter. Respondency proceedings pending against him or her in the State status of that proceeding. If the first report would cover hitted on the next following quarter date, and cover the
		CWI	addition to all quarter enty (20) days before riod.	y reports, a final re the last day of the	eport, co condition	ntaining the same information, is due no earlier than n period and no later than the last day of the condition
(6)		Du:	nditions of probation viring the period of prob	with the probation a pation, Responden	monitor to it must fu	Respondent must promptly review the terms and pestablish a manner and schedule of compliance, imish such reports as may be requested, in addition to Office of Probation. Respondent must cooperate fully
(7)	Ø	qire	filles of the Office of I	Probation and any personally or in wri	probatio tino relati	ndent must answer fully, promptly and truthfully any n monitor assigned under these conditions which are ing to whether Respondent is complying or has al.
(8)	×	Pro	nin one (1) year of the bation satisfactory pro ne end of that session	of of attendance a	he discip It a sessi	line herein, Respondent must provide to the Office of on of the Ethics School, and passage of the test given
			No Ethics School re	commended. Re	ason:	
(9)		mus	pondent must comply t so declare under per obstion.	i with all conditions naity of perjury in o	of probe	ntion imposed in the underlying criminal matter and on with any quarterly report to be filed with the Office
(10)		("MP	condent must provide RE*), administered by of the effective date of	the National Con	of the Mu ference	ultistate Professional Responsibility Examination of Bar Examiners, to the Office of Probation within one
pass	nge d	⊠ i fap	No MPRE recommen rofessional respons	ded. Reason: Seç ibility examination	gretti v. S on only f	State Bar (1976) 15 Cal.3d 878, 891 fn 8 requires or suspended attorneys.
(11)		The f	ollowing conditions ar	re attached hereto	and inco	proprated:
			Substance Abuse C	onditions		Law Office Management Conditions
			Medical Conditions			Financial Conditions
F. Ot	her	Con	ditions Negotiate	d by the Parti	es:	
				ė.		
(Effects	<u> </u>		2014)			

## ATTACHMENT TO

# STIPULATION RE FACTS, CONCLUSIONS OF LAW AND DISPOSITION

IN THE MATTER OF:

JOANN LEIGH PHEASANT

CASE NUMBER:

13-O-17506 - PEM

#### FACTS AND CONCLUSIONS OF LAW.

Respondent admits that the following facts are true and that she is culpable of violations of the specified statutes and/or Rules of Professional Conduct.

## Case No. 13-O-17506 (Doglietto)

#### FACTS:

- 1. On September 15, 2011, Dean Doglietto, employed respondent to perform legal services, namely to represent Doglietto in *Dean A. Doglietto v. Trinity Protection Services*, *Inc.*, US District Court case no. 11-EV-0101-MCE-JFM.
- 2. Respondent did not appear at Doglietto's deposition on May 4, 2012, until contacted by Doglietto, did not file any opposition to defendant's motion to compel discovery, did not propound discovery on behalf of Doglietto, did not appear at a June 28, 2012 hearing on a motion to quash filed by respondent, and did not adequately respond to defendant's discovery such that respondent and Doglietto were sanctioned by the court.
- 3. On June 28, 2012, the court in Dean A. Doglietto v. Trinity Protection Services, Inc. ordered respondent to respond to the defendant's discovery requests within 30 days. She did not do so.
- 4. Respondent failed to notify Doglietto until January 11, 2013, that as the consequence of the court granting defendant's motion for summary judgment, Doglietto's case had been dismissed as of December 26, 2012.

## CONCLUSIONS OF LAW:

- 5. By failing to appear at Doglietto's deposition on May 4, 2012, until contacted by Doglietto, failing to file any opposition to defendant's motion to compel discovery, failing to propound discovery on behalf of Doglietto, failing to appear at a June 28, 2012 hearing on a motion to quash filed by respondent, and failing to adequately respond to defendant's discovery such that respondent and Doglietto were sanctioned by the court, respondent intentionally, recklessly, or repeatedly failed to perform with competence, in willful violation of Rules of Professional Conduct, rule 3-110(A).
- 6. By failing to respond to the defendant's discovery requests within 30 days as ordered by the court, respondent willfully disobeyed or violated an order of the court requiring her to do or forbear

an act connected with or in the course of her profession, which respondent ought in good faith to have done in willful violation of Business and Professions Code, section 6103.

7. By failing to notify Doglietto until January 11, 2013, that as the consequence of the court granting defendant's motion for summary judgment, Doglietto's case had been dismissed as of December 26, 2012, respondent failed to keep her client reasonably informed of significant developments in a matter in which respondent had agreed to provide legal services, in willful violation of Business and Professions Code, section 6068(m).

# AGGRAVATING CIRCUMSTANCES.

Multiple acts of wrongdoing (Std. 1.5(b)): Here, the multiple acts include failing to appear at Doglietto's deposition on May 4, 2012, until contacted by Doglietto, failing to file any opposition to defendant's motion to compel discovery, failing to propound discovery on behalf of Doglietto, failing to appear at a June 28, 2012 hearing on a motion to quash filed by respondent, failing to adequately respond to defendant's discovery such that respondent and Doglietto were sanctioned by the court, failing to respond to the defendant's discovery requests within 30 days as ordered by the court, and failing to notify her client that his case had been dismissed for two weeks as a consequence of the granting of a motion for summary judgment. However, all of the misconduct occurred in one client matter.

### MITIGATING CIRCUMSTANCES.

No Prior Discipline: Respondent was admitted to the practice of law in the State Bar of California on February 22, 2007, and has no prior record of discipline. In addition, respondent was admitted to the practice of law in the State of Washington in 1997, and has no record of discipline in that jurisdiction. Thus, respondent is entitled to mitigative credit for a total of 14 years without discipline before the commencement of the misconduct in this matter. In the Matter of Loftus (Review Dept. 2007) 5 Cal. State Bar Ct. Rptr. 80, 88 [mitigative credit given for lack of discipline in jurisdiction where attorney was admitted prior to admission in California].

**Pretrial Stipulation:** Respondent is entitled to mitigation for entering into a stipulation with the Office of the Chief Trial Counsel prior to trial in the above referenced disciplinary matter, thereby saving the State Bar Court time and resources. (Silva-Vidor v. State Bar (1989) 49 Cal.3d 1071, 1079 [where mitigative credit was given for entering into a stipulation as to facts and culpability].)

# AUTHORITIES SUPPORTING DISCIPLINE.

The Standards for Attorney Sanctions for Professional Misconduct "set forth a means for determining the appropriate disciplinary sanction in a particular case and to ensure consistency across cases dealing with similar misconduct and surrounding circumstances." (Rules Proc. of State Bar, tit. IV, Stds. for Atty. Sanctions for Prof. Misconduct, std. 1.1. All further references to Standards are to this source.) The Standards help fulfill the primary purposes of discipline, which include: protection of the public, the courts and the legal profession; maintenance of the highest professional standards; and preservation of public confidence in the legal profession. (See std. 1.1; *In re Morse* (1995) 11 Cal.4th 184, 205.)

Although not binding, the standards are entitled to "great weight" and should be followed "whenever possible" in determining level of discipline. (In re Silverton (2005) 36 Cal.4th 81, 92, quoting In re

Brown (1995) 12 Cal.4th 205, 220 and In re Young (1989) 49 Cal.3d 257, 267, fn. 11.) Adherence to the standards in the great majority of cases serves the valuable purpose of eliminating disparity and assuring consistency, that is, the imposition of similar attorney discipline for instances of similar attorney misconduct. (In re Naney (1990) 51 Cal.3d 186, 190.) If a recommendation is at the high end or low end of a Standard, an explanation must be given as to how the recommendation was reached. (Std. 1.1.) "Any disciplinary recommendation that deviates from the Standards must include clear reasons for the departure." (Std. 1.1; Blair v. State Bar (1989) 49 Cal.3d 762, 776, fn. 5.)

In determining whether to impose a sanction greater or less than that specified in a given standard, in addition to the factors set forth in the specific standard, consideration is to be given to the primary purposes of discipline; the balancing of all aggravating and mitigating circumstances; the type of misconduct at issue; whether the client, public, legal system or profession was harmed; and the member's willingness and ability to conform to ethical responsibilities in the future. (Stds. 1.7(b) and (c).)

In this matter, respondent admits to committing three acts of professional misconduct. Standard 1.7(a) requires that where a respondent "commits two or more acts of misconduct and the Standards specify different sanctions for each act, the most severe sanction must be imposed."

Respondent failed to perform competently, failed to respondent to defendant's discovery request as ordered by the court, and failed to keep her client informed of significant events in a single client matter in violation of rule 3-110(A), Rules of Professional Conduct, and Business and Professions Code, sections 6068(m) and 6103.

The most severe sanction applicable to respondent's misconduct is standard 2.8(a) which provides that "Disbarment or actual suspension is appropriate for disobedience or violation of a court order related to the member's practice of law, the attorney's oath, or the duties required of an attorney under Business and Professions section 6068(a)-(h)." Standard 2.8(a) applies to respondent's violation of section 6103. However, given that the gravamen of respondent's conduct was the incompetent handling of one client's case, and that the court order violated was a discovery order, deviation from standard 1.7(a) and consideration of discipline under standard 2.5(c) is appropriate. Standard 2.5(c) provides that "Reproval is appropriate for failing to perform legal services or properly communicate in a single client matter." Standard 2.5(c) applies to both respondents' violation of rule 3-310(A) and section 6068(m).

Case law provides guidance as to the appropriate level of discipline under standard 2.5(c). In In the Matter of Riordan (Review Dept. 2007) 5 Cal. State Bar Ct. Rptr. 41 the Review Department recommended a six-month stayed suspension for an attorney who violated rule 3-110(A) by abandoning the appeal of a Death Row inmate, 'section 6103 by violating numerous California Supreme Court orders, and section 6068(o)(3) by failing to report the Supreme Court's sanction to the State Bar. The Review Department found that Riordan's misconduct had harmed the administration of justice, but that Riordan's 17 years of discipline-free practice was mitigating. Here, respondent did not completely abandon her client, did not harm the administration of justice, has 14 years of discipline-free practice before committing any misconduct, and has cooperated with the State Bar by entering into this stipulation. Respondent's misconduct is much less egregious than Riordan's, and warrants a much lower degree of discipline than a stayed suspension.

This private reproval — which will be public information because it is stipulated to after the filing of the Notice of Disciplinary Charges — is adequate discipline for respondent's misconduct of failing to provide competent legal services, failing to keep the client advised of a significant development in his

provide competent legal services, failing to keep the client advised of a significant development in his case, and violation of a discovery order. This public private reproval puts the public, courts, and legal profession on notice that respondent has committed misconduct, and the required attendance at Ethics School provides respondent with an opportunity to review her ethical responsibilities.

As stated above, the primary purposes of discipline are "protection of the public, the courts and the legal profession; maintenance of the highest professional standards; and preservation of public confidence in the legal profession." After consideration of the primary purposes of discipline, and balancing the aggravating circumstance of multiple acts against the mitigation of no discipline over 14 years in practice prior to the commencement of the misconduct, and respondent's cooperation with the State Bar in entering into a pretrial stipulation, the type of misconduct at issue, whether the client, public, legal system or profession was harmed, the member's willingness and ability to conform to ethical responsibilities in the future, a private reproval conditioned on attendance at Ethics School is adequate to protect the public and maintain confidence in the legal profession.

### **EXCLUSION FROM MCLE CREDIT**

Respondent may <u>not</u> receive Minimum Continuing Legal Education credit for completion of State Bar Ethics School ordered as a condition of this reproval. (Rules Proc. of State Bar, rule 3201.)

(Do not write above this line.)					
In the Matter of: JOANN LEIGH PHEASANT	Case number(s): 13-O-17506 - PEM				

# SIGNATURE OF THE PARTIES

By their signatures below, the parties and their counsel, as applicable, signify their agreement with each of the recitations and each of the terms and conditions of this Stipulation Re Facts, Conclusions of Law, and Disposition.

3/20/2015	fram 3	Joann Leigh Pheasant
Date	Respondent's Signature	Print Name
3/24/2015	HERE.	Megan E. Zavich
Date	Respondent's Counsel Signature	Print Name
4/10/15	Shenie B. McLetchie	Sherrie B. McLetchie
Date	Senior Trial Counsel's Signature	Print Name

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JOANN	LEIGH PHEASANT	Case Number(s): 13-O-17506 - PEM	
<u> </u>			
Finding the	A 41-2 - 10 - 1 - 1 - 1	REPROVAL ORDER	
ettached to orejudice, a	the supulation protects the the reproval, IT IS ORDERE and:	public and that the interests of Respondent will be served by any cont ED that the requested diamissal of counts/charges, if any, is GRANTE	litior D wil
X		fisposition are APPROVED AND THE REPROVAL IMPOSED.	- ,,,,
	The stipulated facts and dis REPROVAL IMPOSED.	ilsposition are APPROVED AS MODIFIED as set forth below, and the	
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7	rai court dates in the Hearin	ing Department are vacated.	
parties ar	a bound by the stipulation as	s approved unless: 1) a motion to withdraw or modify the stipulation, file	
in 15 days ulation. (Se vice of this	after service of this order, is a rule 5.58(E) & (F), Rules or order.	s approved unless: 1) a motion to withdraw or modify the stipulation, files granted; or 2) this court modifies or further modifies the approved of Procedure.) Otherwise the stipulation shall be effective 15 days	led afte
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# **CERTIFICATE OF SERVICE**

[Rules Proc. of State Bar; Rule 5.27(B); Code Civ. Proc., § 1013a(4)]

I am a Case Administrator of the State Bar Court of California. I am over the age of eighteen and not a party to the within proceeding. Pursuant to standard court practice, in the City and County of San Francisco, on April 28, 2015, I deposited a true copy of the following document(s):

STIPULATION RE FACTS, CONCLUSIONS OF LAW AND DISPOSITION AND ORDER APPROVING

in a sealed envelope for collection and mailing on that date as follows:

$\boxtimes$	by interoffice mail through a facility regularly maintained by the State Bar of California addressed as follows:
	of the attorney's office, addressed as follows:
	By personal service by leaving the documents in a sealed envelope or package clearly labeled to identify the attorney being served with a receptionist or a person having charge
	by fax transmission, at fax number . No error was reported by the fax machine that I used.
	by overnight mail at , California, addressed as follows:
	by certified mail, No. , with return receipt requested, through the United States Postal Service at , California, addressed as follows:
	MEGAN E. ZAVIEH 12460 CRABAPPLE RD STE 202-272 ALPHARETTA, GA 30004
$\boxtimes$	by first-class mail, with postage thereon fully prepaid, through the United States Postal Service at San Francisco, California, addressed as follows:

Case Administrator State Bar Court